

Abu Dhabi DOT Selects March Networks IP Video Solution



AGENCY OVERSEES EMIRATE'S EXTENSIVE NETWORK OF ROAD, RAIL, PORT AND AIR TRAVEL INFRASTRUCTURE

The Abu Dhabi Department of Transport (DOT) in the United Arab Emirates has selected March Networks' VideoSphere solution for a new customer care facility to improve customer service and ensure the safety and security of clients and staff. The solution includes VideoSphere Video Management System (VMS) software, CamPX MiniDome IP cameras and advanced video analytics.

The DOT, which is responsible for Abu Dhabi's extensive network of road, rail, port and air travel infrastructure, recently opened the state-of-the-art customer care facility to provide permit and licensing services to hundreds of customers daily. Staff are also available to receive transport-related suggestions and complaints from the public.

The DOT selected the March Networks® solution for its exceptional video quality, efficient H.264 compression and system reliability, as well as its support for advanced analytic applications such as left object detection and queue length monitoring.

"The March Networks system is ideally suited to the open, service-oriented character of the DOT's customer care facility," said Fayez Kahale, Director, Metallic Equipment Technologies E.S.T (METECH EST). "It enables them to maintain the highest security standards and respond proactively to potential customer issues, such as increasing wait times or service delays."

Working with METECH EST, an experienced March Networks' Certified Solution Provider based in the region, the DOT has expanded its IP surveillance system with additional CamPX MiniDome IP cameras. In the future, it can also use the solution to integrate existing analog CCTV infrastructure into the all-IP video network cost-effectively using VideoSphere Edge encoders and powerful video management software.

"Government agencies around the world are using our VideoSphere solutions for advanced security, risk mitigation and customer service in both their mobile and fixed environments," said Peter Strom, President and CEO, March Networks. "As these organizations continue to transition to the latest IP video technologies, we are well positioned to further increase our market share in this growing vertical."

Abu Dhabi

Abu Dhabi is one of seven emirates that constitute the United Arab Emirates.

The largest of the emirates in area and the second largest in population,

Abu Dhabi serves as the capital of the UAE and the home of the Emirati Royal

Family. Abu Dhabi City is a modern urban metropolis boasting a population of close

to 900,000. The Abu Dhabi Department of Transportation (www.dot.abudhabi.ae)

oversees the emirate's network of road, rail, seaport and air travel infrastructure.

Metallic Equipment Technologies E.S.T.

Metallic Equipment Technologies E.S.T. (www.metech.ae) is an Abu Dhabi-based systems integrator and March Networks Certified Solution Provider specializing in video surveillance, electronic security systems and industrial software solutions. The company boasts 30 years of experience and serves customers in the government, financial and petroleum sectors. ✨