

Cloud-Managed Video Surveillance

Save time and money while protecting your business

March Networks® cloud-managed video surveillance combines the convenience and cost savings of the cloud with the performance of the industry's most reliable local recording devices to help businesses better manage their enterprise systems, store and share video, improve operations, and drive profitability.



Why choose March Networks cloud-managed solutions?





Save time with Software as a Service (SaaS)

- Get your video surveillance system up and running faster.
 No on-site server means rapid roll-out times and reduced upfront costs.
- Our team of trained professionals monitors all of your devices and troubleshoots issues, saving you time and letting you focus on your business.



Enjoy flexible payment options

- Purchase your solution outright, or opt for a convenient monthly payment plan that lowers your upfront cost.
- We can tailor payments to meet the unique needs of your business.

Benefit from our focus on cybersecurity



- All March Networks cloud solutions are designed with cybersecurity in mind.
- Our products pass rigorous IT testing, including ethical hacks to assess and resolve any potential weaknesses.
- Our professional services team works from a highly secure Network Operations Center, incorporating the strictest physical and logical security measures to protect your data.



Store and share evidence in the cloud

- Safely export cases to the cloud and then share them with authorized recipients
- Recipients are notified by email so they can access the case and download it

CES CLOUD

Command Enterprise hosted service

Enterprise server hosting in the cloud

Get all the benefits of our powerful <u>Command Enterprise Software</u> with the added bonus of simplified setup and adminitration when you choose this cloud option.

With the cloud version of our enterprise platform, we will set up and host your central video server and add users to the system. We'll make sure the platform is appropriately sized with enough disk space to meet your needs, and take care of any ongoing server maintenance, allowing you to stay focused on your business.

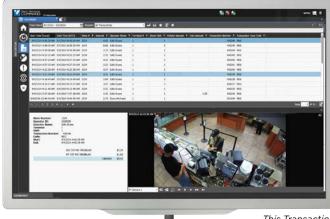
You monitor your own devices, but March Networks handles all:

- CES software installs and updates*
- CES license installs and activations
- Operation Audits configuration (thumbnail images to view your business at regular time intervals). As an optional extra service, we can set up these audits so they proactively email you images from select cameras at different times throughout the day.
- Optional Extra Service Add the Insight Asset and Reporting Service for on-demand reports via our Insight web portal
 - View NVRs, cameras, hard drive assets
 - Device make and model numbers
 - Warranty status

*Customer must install and update Command Client unless using Web Client exclusively

CES Cloud fully supports March Networks Web Client, our web-based user interface.





This Transaction Report lists all instances of a manager giving a 100% discount to a customer.

INSIGHT CLOUD SERVICES

Proactive monitoring and troubleshooting of your video surveillance network

Cloud-based monitoring and maintenance of your entire surveillance infrastructure

The management of your hardware, software and network can be one of the costliest aspects of your enterprise video surveillance solution. Insight provides complete end-to-end support — from system monitoring and issue diagnosis, to remote resolution where possible, eliminating costly truck rolls.

Our team ensures all of your surveillance equipment and software are functioning optimally. When issues arise, we conduct detailed analyses, and either resolve issues remotely, or provide information to your local integrator to coordinate a site visit. Insight offers:

- Proactive remote monitoring of your cameras, recorders and overall network connectivity.
- Remote troubleshooting and issue resolution.
- Remote software maintenance and updates.
- Online access to your installation's information, including maps, support tickets, warranty, and location information.
- Complete closed-loop workflows that you can monitor and validate online.
- Optional extra Camera Image Audit Reports. A one-time report is generated containing a snapshot (thumbnail image) from each of your active cameras. Discover current camera issues such as:
 - Blurry images
 - Blocked camera views
 - Failed camera sensors
 - We will correct focus issues remotely on cameras that allow it

SEARCHLIGHT FOR RETAIL AS A SERVICE

A hosted solution for integrating high-definition video, POS transaction data and business analytics

March Networks **Searchlight™ for Retail as a Service (SaaS)** delivers all of the powerful features of the on-prem <u>Searchlight</u> <u>software application</u>, but it's deployed, managed and maintained by March Networks and your integrator, allowing your staff to focus on other priorities.

With Searchlight's comprehensive Transaction Reports, Business Analytics, and Operations and Security Audits, you'll get a complete view of your business with video, while you protect profits and improve store operations.

Plus, the hosted aspect of the solution means that all processing, health management, upgrades and administration are performed by March Networks and your integrator, for example:

- Onboarding process includes registration, user management, cloud configuration, Searchlight site configuration, and postinstallation audit.
- Continual monitoring of system components across all of your stores speeds corrective action.
- Regular reports are issued to your integrator, including alerts in the event corrective action needs to be taken.

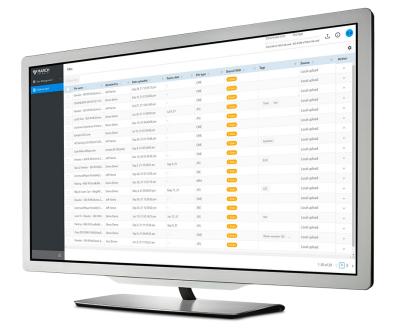
EVIDENCE VAULT

Cloud-based evidence sharing

Secure exporting, storing and sharing of video and case evidence

Looking for an easy way to safely share video and case evidence outside of your network without the hassle of portable media or the vulnerabilities associated with email and file sharing options? **Evidence Vault** lets you export case evidence to the cloud, then share those cases with authorized recipients.

- The Evidence Vault web client runs on laptops, PCs and tablets; no updates are required.
- Export your filetype of preference.
- Improve search speed by tagging files with keywords.
- Multiple measures are in place to ensure your evidence is protected, including an expiry on sharing time, and encryption in transit and at rest.
- All actions are logged via activity audits.



View video, transactions, and alarms from your mobile device.

You can check in on your business from wherever you are with Command Mobile Plus. This smartphone app allows you to view live and recorded video, as well as Transaction Reports and Security Audits from Searchlight. It runs on iPhones, iPads, and Android devices, and can be downloaded for free from the App Store or Google Play.



Visit www.marchnetworks.com/cloud-video-surveillance/ to learn how March Networks cloud-managed video surveillance services can help you reduce the burden of managing your infrastructure, saving you time and money.

