

RELEASE NOTES

March Networks Command™ Mobile Version 1.4

September 2019

Introduction

March Networks® Command™ Mobile is a smartphone app that allows you to view live and recorded video on your mobile device. You can directly connect to individual recorders or connect through Command Enterprise to access multiple supported recorders. The March Networks Command Mobile smartphone app runs on iPhones, iPads, and Android devices.

You can download Command Mobile 1.4 for free from the App Store or Google Play.

What's New?

Discrete Privacy Zones: Cameras with Privacy Masks in Command Client can now display partial masks for a camera view. Previously, the entire field of view was blocked for cameras with a Privacy Mask, even if only part of the view was configured as masked.

Rebranding of Command Mobile: On December 12th, 2018, March Networks renewed the corporate image with a new logo, new colors, new icons, and a new corporate font. This new company logo is now in Command Mobile.

Supported Languages

English, French, Spanish, Chinese (Traditional and Simplified), Italian, Portuguese, Finnish.

When your mobile device is set to one of the supported languages, Command Mobile opens in that language.

Resolved Issues

Issue ID	Description
CM-352	The aspect ratio is now correct on iOS with Medium quality.
CM-509	Sites are now displayed in topology when connected to a CES 2.8.0.

Known Issues

Issue ID	Description
CM-134	When attempting to access the video stream from a 12MP Oncam camera, a black screen displays. Workaround: Lower the camera resolution in the configuration.
CM-240	Cannot view video from Oncam cameras on an Android phone at v8.0.
CM-353	Exiting a view on certain Apple phones when in landscape mode may cause the app to close or the UI to freeze.
CM-375	App stops working on LG G5 when opening and closing views.
CM-423	Privacy patches are not supported for Oncam cameras on Android phones.
CM-443	If the resolution of the primary stream is changed, review the privacy mask (privacy patch) configuration settings to ensure that the proper area is still covered.

Supported Enterprise Management Servers

Command Enterprise Server (version 2.2.5 and higher)

Supported Devices

- iPhone (iOS 12 and higher)
- iPad (iOS 12 and higher)
- Android (6 and higher)

Note: The mobile device requires a minimum of 1 GB RAM to run the Command Mobile app.