

# RELEASE NOTES

## March Networks Command™ Mobile Version 1.4.3

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### Introduction

March Networks® Command™ Mobile is a smartphone app that allows you to view live and recorded video on your mobile device. You can directly connect to individual recorders or connect through Command Enterprise to access multiple supported recorders. The March Networks Command Mobile smartphone app runs on iPhones, iPads, and Android devices.

You can download Command Mobile 1.4.3 for free from the App Store or Google Play.

### What's New?

**Support for the 6700 Series Hybrid NVR** – You can now connect and view video from a 6700 Series NVR, in addition to all the recorders supported in previous versions.

**Minimum supported software** — The minimum supported software versions have been updated for 1.4.3 as follows:

- **R5 recorders** — version 5.13.0 SP3 and higher  
(includes 8000 Series, 9000 Series, and RideSafe Series)
- **6700 Series NVRs** — version 2.5.3 and higher
- **Command Recording Software (CRS)** — version 2.5.0 and higher
- **Command Enterprise Software (CES)** — version 2.6.5 and higher

### Supported Languages

English, French, Spanish, Chinese (Traditional and Simplified), Italian, Portuguese, Finnish.

When your mobile device is set to one of the supported languages, Command Mobile opens in that language.

## Resolved Issues

Issue ID	Description
<b>CM-352</b>	The aspect ratio is now correct on iOS with Medium quality.
<b>CM-509</b>	Sites are now displayed in topology when connected to a CES 2.8.0.

## Known Issues

Issue ID	Description
<b>CM-134</b>	When attempting to access the video stream from a 12MP Oncam camera, a black screen displays. <b>Workaround:</b> Lower the camera resolution in the configuration.
<b>CM-240</b>	Cannot view video from Oncam cameras on an Android phone at v8.0.
<b>CM-353</b>	Exiting a view on certain Apple phones when in landscape mode may cause the app to close or the UI to freeze.
<b>CM-375</b>	App stops working on LG G5 when opening and closing views.
<b>CM-423</b>	Privacy patches are not supported for Oncam cameras on Android phones.
<b>CM-443</b>	If the resolution of the primary stream is changed, review the privacy mask (privacy patch) configuration settings to ensure that the proper area is still covered.

## Supported Enterprise Management Servers

Command Enterprise Server (version 2.6.5 and higher)

## Supported Devices

- iPhone (iOS 12 and higher)
- iPad (iOS 12 and higher)
- Android (6 and higher)

**Note:** The mobile device requires a minimum of 1 GB RAM to run the Command Mobile app.