



March Networks Banking Solutions

Target fraud, speed investigations, and improve overall customer experience.

The March Networks® Banking Solution delivers video-based intelligence, helping you reduce fraud investigation times, audit branches quickly and efficiently, and conveniently package case evidence.

See why over 500 of the world's banks and credit unions have chosen our solutions to protect their assets and improve their operations.

Combine video analytics and teller/ATM data to target fraud and protect your assets



Safeguard your branch

- Protect your branch using your current analog or IP cameras, complete with an all-IP migration path.
- Remotely view live video at any branch.
- Receive alerts when someone enters or exits a sensitive area.
- Target multiple types of fraud, including internal teller fraud and customer fraud.
- Receive an alert if a camera is blocked or moved.



Protect your ATMs

- Target skimming device installation across entire branch or network.
- Detect multiple card use (could be an indicator of cash harvesting).
- Detect instances of multiple withdrawal patterns (more than one withdrawal from same card).
- Retrieve video evidence of fraudulent transactions quickly and easily.
- Review lists of transactions and suspicious activities that are important to you across all branches.
- Quickly review snapshots/video of who was at the ATM.



Uncover customer service metrics and improve operational efficiency

- Determine the number of customers waiting in line for the teller or ATM and how long they waited.
- Get emails alerting you about customers whose wait time exceeds your branch's acceptable limit. With a single click you can jump right to the details/video of each specific instance.
- Discover how long customers remain in a specific area of your branch, such as customer service or teller window.
- Observe average service times once customers reach the teller window.
- Spot check your branch(es) to discern operational issues, such as how clean the branch is, if employees are properly dressed, and whether or not the branch opened on time.
- Use these KPIs to proactively follow up with customers prior to their potentially submitting a negative NPS score.

When it comes to speed of investigation...you'll win

March Networks' Banking software applications help security and fraud investigators work more quickly and effectively, dramatically reducing the time and costs incurred with each investigation and yielding accurate, measurable results.

What's in it for your SECURITY INVESTIGATORS?

Everything they need to conduct lightning fast investigations.



High Quality Video – Crystal clear images take the guesswork out of what you see on the monitor.



Motion Histograms – Easily spot where there was motion on the timeline.



Thumbnails – Scan through images until you see what you're looking for.



Synchronized View – View a scene from multiple angles — via different cameras — all at the same time.



Case Management – Put all your clips, images, and case notes into a single folder and copy to a single CD/USB, then collaborate with colleagues on cases.

What's in it for your FRAUD INVESTIGATORS?

Everything they need to detect and execute.



Transaction Searches – Conduct searches based on transaction number, card number, account number, teller number, ATM, and more.



Business Rules – Detect possible fraud by reviewing lists of transactions and events that are important to you, e.g., cash harvesting and skimming detection.



Email Notification – Automatically receive email notifications of suspicious activity or certain types of transactions.



Automated Investigations – Let us do the work for you. The system collects images, transaction data, video and alarms for suspicious activity. All you have to do is review a list that can be easily sorted.



Operations Audits – Receive daily emails containing snapshots taken from specific cameras; this allows you to review summaries of what's happening at one or more of your branches.



Centralized Teller and ATM Transaction Integration

Searchlight uses a central application server, and imports its data directly from customers' back-end transaction systems, embedded comfortably within their secure data center. Customers dictate their own data interface, defining the specific data elements their investigators can leverage.

- **Single, secure point of integration** — Eliminates local equipment purchase, maintenance, compatibility issues and costs
- **Data never stored remotely** — Increases security, scalability, and only requires software licenses to add new facilities
- **Custom data interface** — Goes beyond printer-receipt data to increase productivity
- **Centralized server, database** — Eliminates location-by-location searching to save tremendous time and cost

The product portfolio that's custom-built for financial institutions.

Every aspect of this portfolio has been specifically designed to help banks dramatically improve their surveillance capabilities, streamline their investigations, and support their IP video migration strategies, while making the most of their existing analog investments.



8000 Series NVR Platform

The most powerful, reliable, feature-rich hybrid NVR in the industry. Available in 4, 8, 16 and 32-channel models, these appliance-based recorders allow you to migrate from 100% analog to 100% IP video at your own pace. The 4-channel NVR fits comfortably inside an ATM.



Brickstream 3D Analytics Sensor

Captures and analyzes data on people counts, presence detection, queue lengths/wait times, and service arrivals/service times. Searchlight incorporates these analytics with your bank's teller and ATM data, video, and alarms, giving you a complete view of your business.



March Networks Command™ Enterprise

These administration and management tools include centralized system management, health management, user and license administration, live monitoring, alarm management, investigation, and more.



MegaPX ATM Cameras

Purpose-built for easy installation into any ATM, the camera features High Dynamic Range (HDR), as well as presence detection and face detection analytics. Choose from the self-contained camera for standard ATMs, or a modular camera for tighter spaces.



Command Mobile

Access live and recorded surveillance video from your smartphone or tablet with the free Command Mobile smartphone app.



March Networks Searchlight™ for Banking

Combining video with teller/ATM data and business analytics, Searchlight delivers valuable insights into customer behavior, employee performance and overall branch operations, giving you the powerful video-based intelligence you need to protect and grow your business.



March Networks Managed Services

Our 24/7 Network Operations Center will remotely monitor and manage your video systems across your entire footprint, then identify and initiate action on any issues before they can affect performance.

Find out more about how you can target fraud, speed up investigations, and improve operations in your financial institution.
www.marchnetworks.com/searchlightforbanking

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