



# RELEASE NOTES

## March Networks Command™ Mobile Version 1.3

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*February 2019*

### Introduction

March Networks® Command™ Mobile is a smartphone app that allows you to view live and recorded video on your mobile device. You can directly connect to individual recorders or connect through Command Enterprise to access multiple supported recorders. The March Networks Command Mobile smartphone app runs on iPhones, iPads, and Android devices.

You can download Command Mobile 1.3 for free from the App Store or Google Play.

### What's New?

With this release, end-users now have a complete end-to-end solution that allows for remote mobile video access through the new Network Address Translator (NAT) traversal capability. Users can connect to their recorders anywhere without VPN, direct connectivity, or the need for port-forwarding; thus giving unparalleled access and confidence for their video surveillance system even outside of the network.

The March Networks Command Mobile smartphone allows access to live and recorded surveillance video from a smartphone. The app runs on iPhones, iPads, and Android devices and connects through Command Enterprise Server (CES) to create a complete video surveillance solution.

### Supported Languages

English, French, Spanish, Chinese (Traditional and Simplified), Italian, Portuguese, Finnish.

When your mobile device is set to one of the supported languages, Command Mobile opens in that language.

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## Resolved Issues

Issue ID	Description
<b>MN-777</b>	Previously, the Command Mobile app would close when viewing a 12MP Oncam camera. This issue has been resolved.

## Known Issues

Issue ID	Description
<b>MN-777</b>	When you attempt to access the video stream from a 12MP Oncam camera, you see a black screen. <b>Workaround:</b> Lower the resolution in the Oncam camera configuration.
<b>792</b>	Command Mobile app stops working on LG G5 when opening and closing views.
<b>1284</b>	Exiting a view on certain Apple phones when in landscape mode may crash the app or may cause the UI to freeze.
<b>1690</b>	The aspect ratio is not correct on iOS with Medium quality.

## Supported Enterprise Management Servers

Command Enterprise Server (version 2.2.5 and higher)

## Supported Devices

- iPhone (iOS 10 and higher)
- iPad (iOS 10 and higher)
- Android (6 and higher)

**Note:** The mobile device requires a minimum of 1 GB RAM to run the Command Mobile app.