

Product/Process Change Notice

Product Line: Insight Service
Notice Type: Process Change Notice
Effective Date: February 26, 2020

As of February 26th, 2020, we are simplifying the part number list for the Insight service. Part numbers will no longer differ based on the number of NVRs supported by the service.

The previously available 12 part numbers have been consolidated to three unique part numbers based on the “term” of the service. The remaining nine part numbers have been discontinued.

The table below shows the remaining three part numbers. Notice the part numbers have not changed from the original first three part numbers. Only the description has been modified to reflect the change.

Table 1. Consolidated Part Numbers

Part Number	Description	Replaced By part Number	Replacement Description
37406	Insight Per NVR - 1YR (1-50 NVRs)	37406	March Networks Insight Per NVR - 1YR
37407	Insight Per NVR - 3YR (1-50 NVRs)	37407	March Networks Insight Per NVR - 3YR
37408	Insight Per NVR - 5YR (1-50 NVRs)	37408	March Networks Insight Per NVR - 5YR

Table 2 identified the discontinued part numbers and their replacement.

Table 2. Discontinued Part Numbers

Part Number	Description	Replaced By Part Number	Replacement Description
37409	Insight Per NVR - 1YR (51-500 NVRs)	37406	March Networks Insight Per NVR - 1YR
37410	Insight Per NVR - 3YR (51-500 NVRs)	37407	March Networks Insight Per NVR - 3YR
37411	Insight Per NVR - 5YR (51-500 NVRs)	37408	March Networks Insight Per NVR - 5YR
37412	Insight Per NVR - 1YR (501-1000 NVRs)	37406	March Networks Insight Per NVR - 1YR
37413	Insight Per NVR - 3YR (501-1000 NVRs)	37407	March Networks Insight Per NVR - 3YR
37414	Insight Per NVR - 5YR (501-1000 NVRs)	37408	March Networks Insight Per NVR - 5YR
37415	Insight Per NVR - 1YR (1000+ NVRs)	37406	March Networks Insight Per NVR - 1YR
37416	Insight Per NVR - 3YR (1000+ NVRs)	37407	March Networks Insight Per NVR - 3YR
37417	Insight Per NVR - 5YR (1000+ NVRs)	37408	March Networks Insight Per NVR - 5YR

About March Networks

March Networks® is a leading provider of intelligent IP video solutions. For more than a decade, the company has helped some of the world's largest organizations transition from traditional CCTV to advanced surveillance technologies used for security, loss prevention and operational efficiency. Its intuitive Command video management software enables rapid deployment and complete system control. It is complemented by a comprehensive portfolio of HD IP cameras, encoders, analytics, hybrid recorders and outstanding managed services.

Accessing Customer Care

For technical support and assistance, contact us at: Telephone: 1-613-591-1441 Toll free: 1-800-472-0116 Fax: 1-613-591-1858 E-mail: techsupport@marchnetworks.com If you purchased this product from a third-party organization, such as a March Networks certified reseller, please contact that organization's technical support staff.

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