

## Product Change Notice

**PCN Number:** 42509 Rev 1.0  
**Notice Type:** End of Life  
**Product / Series:** 8000 S/R 16-32CH Series Hybrid Recorders  
**Reason:** Planned Obsolescence – Superseded by newer product offering

Effective November 30, 2024, March Networks will declare all 8000 S/R 16-32CH Series Hybrid Recorders End-of-Life (EOL). March Networks continue to provide bug fixes, maintenance releases, workarounds or patches for software bugs for this product as per the key dates table below. Any products sold after the last time buy date will be held to the end of support date listed below.

**Table I: Key Dates**

Phase	Description	Date
<b>Effective Date</b>	Date announcement goes into effect.	November 30, 2024
<b>Last Time Buy</b>	Last date March Networks will commit to having product available for sale (or until supplies last). March Networks will continue to sell EOL product after this date as supplies allow.	June 30, 2025*
<b>Last Ship Date</b>	Last date March Networks will ship product with full warranty.	December 31, 2025
<b>End of Repair Date</b>	Last date that March Networks will commit to repairing returned product.	December 31, 2028
<b>End of Support Date</b>	Last date that March Networks will commit to ensuring that these products will remain compatible with other software components or providing any software updates to resolve issues.	December 31, 2028

\*Unless otherwise noted.

**Table II: Affected Products**

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
28646-xxx	NVR 8516R G1	38290-xxx	NVR X1216R G1
37154-xxx	NVR 8516R G1 BIS	41070-xxx	NVR X1216R G1 BIS
28068-xxx	NVR 8516S G1	38291-xxx	NVR X1216S G1
35693-xxx	NVR 8516RR G1	38290-xxx	NVR X1216R G1
35692-xxx	NVR 8516SR G1	38291-xxx	NVR X1216S G1
28066-xxx	NVR 8532R G1	38292-xxx	NVR X1232R G1
37050-xxx	NVR 8532R G1 BIS	41072-xxx	NVR X1232R G1 BIS
28067-xxx	NVR 8532S G1	38293-xxx	NVR X1232S G1
28065-xxx	NVR 8732R G1	38292-xxx	NVR X1232R G1
37153-xxx	NVR 8732R G1 BIS	41072-xxx	NVR X1232R G1 BIS

**Table III: Affected Extended Warranty**

Extended warranty is available only until the PCN Effective Date.

Discontinued Part Number	Discontinued Warranty	Replacement Part Number	Replacement Warranty
35375	WTY NVR 8x16 0x0 EXT 1YR	38823	WTY NVR X1216 0x0 EXT 1YR
35732	WTY NVR 8516xR 0x0 EXT 1YR		
35376	WTY NVR 8x16 0x0 EXT 2YR	38824	WTY NVR X1216 0x0 EXT 2YR
35733	WTY NVR 8516xR 0x0 EXT 2YR		
35372	WTY NVR 8532 0x0 EXT 1YR	38825	WTY NVR X1232 0x0 EXT 1YR
35373	WTY NVR 8532 0x0 EXT 2YR	38826	WTY NVR X1232 0x0 EXT 2YR
35369	WTY NVR 8732 0x0 EXT 1YR	38825	WTY NVR X1232 0x0 EXT 1YR
35370	WTY NVR 8732 0x0 EXT 2YR	38826	WTY NVR X1232 0x0 EXT 2YR

**Table IV: Affected Accessories / Replacement Parts**

Affected accessories will be available while supplies last up to one year prior to End or Repair date.

Discontinued Part Number	Discontinued Accessories & Replacement Parts	Replacement Part Number	Replacement Accessories & Replacement Parts
28064	HW 8xxxR 16-32CH DCKG STA		<i>Refer to recommended replacement product and its available accessories.</i>
37198	HW 8516R DCKG STA BIS		
37199	HW 8532R DCKG STA BIS		
37200	HW 8732R DCKG STA BIS		
28059	HW 8xxx 08-32CH G1 HDD 2TB		
28849	HW 67xx & 8xxx 08-32CH G1 HDD 4TB		
31774	HW 8xxx 08-32CH G1 HDD 6TB		
33124	HW 8xxx 08-32CH G1 HDD 8TB		
36779	HW 8xxx 08-32CH G1 HDD 12TB		
37921	HW 8xxx 08-32CH G1 HDD 16TB		
36612	HW USB 2.0 WIFI DONGLE 150 Mb/s		

## Company Overview

March Networks® helps organizations transform video into business intelligence through the integration of surveillance video, analytics, and data from business systems and IoT devices. Companies worldwide use our software solutions to improve efficiency and compliance, reduce losses and risk, enhance customer service and compete more successfully. With deep roots in video security and networking, March Networks is also recognized as the leader in scalable, enterprise-class video management and hosted services. We are proud to work with many of the world's largest financial institutions, retail brands, cannabis operators and transit authorities, and deliver our software and systems through an extensive distribution and partner network in more than 70 countries. Founded in 2000, March Networks is headquartered in Ottawa, Ontario, Canada. For more information, please visit [www.marchnetworks.com](http://www.marchnetworks.com).

## Customer Support and Assistance

Certified partners can telephone our Technical Support team Monday to Friday during business hours or email at any time.

### North America, South America, & Asia Pacific

Telephone – 1 613 591 1441

Toll Free (US & Canada) – 1 800 472 0116

Email – [techsupport@marchnetworks.com](mailto:techsupport@marchnetworks.com)

### Europe, Middle East, & Africa

Telephone – +39 0362 17935 extension 3

Email – [supporteurope@marchnetworks.com](mailto:supporteurope@marchnetworks.com)

If you have purchased a March Networks solution through one of our Certified Partners, please contact your representative directly for first level technical support and assistance with RMA services.

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